



TERMS AND CONDITIONS OF CONSULE CARD CLUB

1. Consule Card is a loyalty card with which a member confirms their membership in the Consule Card Club, collects points and gets discounts at all Consule stores in Croatia.

2. By showing Consule Club Card you achieve privileges with Consule Ltd. and with partners listed under section 23.

3. The list of stores is an essential part of the Instructions, and each new store will be announced on www.consule.com.

4. Consule Card is available to every adult person if at least one of these terms is satisfied:

I. 5 700 points on the Score Card;

II. one time purchase in the amount of 5 700 kunas, by which you become a member instantly; or

III. VIP membership with an invitation for membership.

When term I. is concerned, the application form is filled out when taking the Score Card. By entering Consule Card Club, the Score Card is no longer valid.

When term II. is concerned, the application form for Consule Card is given after the big purchase, and is filled out in the store. For the big purchase you are given a discount that is determined by limits mentioned under section 20., and depending on the number of points collected you enter a category of discounts with the Consule Card.

When term III. is concerned, with receiving invitations for membership, the application is delivered to the home address, or at Consule's or that of the partners' stores.

5. The membership in the Consule Card Club and the right to discounts start earliest after 72 hours have passed since collecting the right amount of points.

6. Consule Card will be delivered to the home address free of charge, in 30 days time after collecting 5 700 points or gaining membership.

7. By further collecting points, the member enters different categories of discounts, and so with every purchase has a right to discount depending on the category they are in.

8. The categories of Card Club membership discounts are:

- From 5 700 to 11 399 = 5%
- From 11 400 to 17 099 = 10%
- From 17 100 to 22 799 = 15%
- From 22 800 further = 20%

9. Consule Ltd. holds the right to change the discount categories without prior notice.

10. Annual membership in the Consule Card Club is free of charge.

11. All stores have the same categories.

12. The number of points achieved by each purchase is equal to the amount in kunas (value added tax included) on the receipt. 1 point = 1 kuna.

13. Consule Ltd. is committed to use the personal information of its members only for implementing their membership rights, and for personal marketing needs if the member agrees by signing the application form. Readably filled out application form is given to personnel in Consule's stores,

by which act you agree to the terms and conditions.

14. If the holder, after filling out the application form, changes their personal information, they are obliged to inform Consule Ltd. by written form to the address mentioned under section 24. or via email to consulecard@consule.hr.

15. Collected points cannot be exchanged for cash.

16. Points are valid for one year from the date of purchase, after that they are automatically erased.

17. When the points are erased, there is a possibility that the member will have a smaller number of points and will thus fall to a different category and have a smaller discount.

18. The member is notified every six months on the status of points and the possibility of getting into a lower category.

19. Without the Consule Card points cannot be added or subsequently put on the card.

20. On a one time big purchase of goods that are not on discount, you get instant discount, and with the final amount of points you enter the Consule Card Club.

Limits for such purchases are:

- L = from 11 400 to 17 099 = 5%
- XL = from 17 100 to 22 799 = 10%
- XXL = from 22 800 further = 20%

21. During seasonal discounts Consule Card member does not have a right to additional discounts.

22. Consule Card Club privileges are:

- Free delivery of goods.
- Free tailoring repairs for goods bought at Consule's retail net.
- A gift when becoming a member.
- Regular notifications about novelties and discounts.
- Invitations to VIP sales.
- Peek prevue of upcoming collections.
- Receiving Consule's magazine 'Interview'.
- Special seasonal and annual rewards for members with the most purchases in the last season.
- Privileges with the partners listed under section 23.

23. Consule Club Card partners are:

- The Regent Esplanade Hotel Zagreb
- Autocommerce
- Jadransko insurance
- Sunce insurance
- Algoritam
- Mano Restaurant
- City Wellness Center
- Adriatica.net travel center

The list of privileges and partners of the Consule Card Club can be changed and expanded. The most recent list is available at www.consule.com

24. The owner of the Consule Card is Consule Ltd., Dr. Franje Tuđmana 8, 10 434 Strmec Samoborski.

25. Consule Ltd. holds the right to change the Terms and Conditions for using the Score Card as well as the possibility to end the program without prior notice. All changes and extensions of the terms and conditions will be available on www.consule.com.